

# 5 year strategy



SPRINGHILL  
HOSPICE

*Making every moment count*



2022-2027





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"You cannot comprehend the thousands of people from so many strands of Rochdale life who have, and still do, contribute to this wonderful tapestry of care for anyone in need."

- Margaret Geoghegan MBE  
Springhill Hospice Founder and President

# Foreword

**We are proud to present our Strategy (2022-27), which sets out our aspirations for the next five years.**

Our strategy is the result of discussion and consultation with our staff, volunteers, patients and partners. Thanks to each and every one of you who took the time to contribute to this strategy.

The way that people are dying is changing. Their needs during different stages of their illness, and the needs of those closest to them, are altering too and this affects the way we provide care. The world around us is also changing and we face some really difficult economic challenges.

Our Strategy sets out a clear and exciting direction for Springhill over the next five years but a strategy only works if we all work to deliver it together. Springhill is such a special place and we should be proud of our achievements to date. We now have an opportunity to face our challenges head on whilst maintaining and developing our services further. Together we can make Springhill the best it can be and deliver outstanding care to everyone who needs us.

## OUR CARE IN NUMBERS

Data from October 1st 2020 - September 30th 2021



5,721

Total number of visits made by our community team



106,353

Total number of nursing hours worked across the Hospice

(Calculated from a two month average)



1,327

Total number of patients cared for



246

Total number of people helped by our bereavement and counselling services



## OUR VISION

Every adult in HMR with a life limiting condition is supported to live and die well, according to their wishes.

## OUR MISSION

### **Making Every Moment Count:**

Working collaboratively to provide the highest standards of physical, psychological and spiritual care to our patients and those who love them.









SPRINGHILL  
HOSPICE  
Making every day count



# Our Values

We **welcome** everyone from our culturally diverse community

We take **care** of our patients, their loved ones and one another

We **support** our patients to find joy wherever possible

We **encourage** positivity

We treat everyone with dignity and **respect**

We are creative and **strive** to reach our potential



# Our 5 year Strategy

- 1** Recruit and retain the best staff by being the best employer we can be
- 2** Improve efficiency by embracing and investing in digital transformation so we can help more people
- 3** Raise our profile and challenge the perception of hospices so our community know we are here for them
- 4** Become more financially sustainable so we have more control over our own future
- 5** Become more environmentally friendly and play our part in reducing our carbon emissions
- 6** Continually consult and innovate so our services respond quickly to the changing needs of our community





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[www.springhill.org.uk](http://www.springhill.org.uk)



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