

Night Sitting Service

Springhill Hospice offers a limited Night Sitting Service for patients and those close to them. The service, when available, is designed to offer an additional element of support to the carers and loved ones of patients, from 10:00pm – 8:00am, enabling them to have a well-deserved break overnight in the knowledge that an experienced, trained Night Sitter is caring for their loved one.

24 Hour Specialist Palliative Care Advice Line 01706 653555

The Advice Line is available to patients, loved ones and Health and Social Care Professionals. The Hospice nurses who take Advice Line calls can offer advice and support on a variety of palliative care and end-of- life issues. During the hours of 9:00am – 5:00pm, Monday-Friday, the Hospice doctors are available to support the nursing staff with advice as required.



Psychological Care

Counselling, Bereavement and Spiritual Support

Psychological, emotional and spiritual support is available to patients and those close to them from the Hospice Counselling Team and Spiritual Care Co-ordinator. Counselling Services are available via an Outpatient Clinic and, where appropriate, home visits are available.

The Counselling Team also offers bereavement support and counselling to bereaved loved ones. (Please note that referral to Hospice psychological services needs to be on a Counselling/Bereavement-specific referral form).

We also have a Prayer and Reflection Room and Quiet Room on site for patients and loved ones to use.

Wellbeing and Supportive Care

The Hospice's Wellbeing and Supportive Care Team provides support for patients and their carers/loved ones who are coming to terms with the physical and psychological challenges which accompany their illness. These services are provided in a relaxed, informal environment and promote independence and quality of life.

Patients have access to nursing staff and a range of therapies are available to patients including Complementary Therapies and Creative Therapies.

Springhill Hospice: Broad Lane, Rochdale, OL16 4PZ
Tel: 01706 649920 Web: www.springhill.org.uk
Incorporated as a Company Limited by Guarantee No. 2325905
Registered office as above, Registered Charity No. 701798



 Springhill
Hospice
Making every moment count



Springhill Hospice
Specialist Palliative
Care Services

Springhill Hospice delivers multidisciplinary specialist palliative and end-of-life care for patients with a palliative diagnosis, aged 18 years and over, who require complex symptom management, psychological support and assessment of their changing condition and/or disease progression.

Inpatient Unit

Patients who meet our criteria can be referred for admission into the Hospice Inpatient Unit for specialist treatment and care. Referrals can be made for:

- Management of complex symptoms in a controlled environment
- End-of-Life Care where patients have clearly indicated they would prefer to spend their last days in the Hospice

The Inpatient Unit is not a long-stay facility. Patients who are admitted for symptom control will be discharged home to their usual place of residence/24 hour care when optimum symptom management has been achieved.



Community Services

Springhill Hospice's Specialist Palliative Care Community Service works in collaboration with General Practitioners, District Nurses and other Health and Social Care providers to care for patients at the end-of-life and support those close to them affected by their prognosis.

The Community Services are designed to reduce hospital admissions, offering support and treatment in the patient's preferred place of care. The Service consists of:

Outpatient Service

Specialist Palliative Care medical services are provided by Springhill Hospice's Medical Director and Senior Hospice Doctors. Palliative patients can be referred to the Community Outpatient Service and, in certain circumstances, domiciliary visits can be arranged. The Medical Team is available as a specialist resource to other health professionals caring for patients in the community.

Specialist Palliative Care Nursing Service

Referred patients, thought to be in the last 12 months of life (ie on the GSF register) will be allocated their own Specialist Palliative Care Nurse who will support the patient and their loved ones at appropriate stages of their illness. Our team of Specialist Nurses will be available to respond to their needs, 7 days a week, 8:00am – 8:00pm Monday to Friday and 8:00am – 4:00pm weekends and Bank Holidays. A 'Rapid Response' Specialist Palliative Care Nurse will be available during these times to respond appropriately to urgent referrals.

Dementia Service

The Dementia Care Project is a specialist dementia service offering support for patients and their loved ones. The project consists of one-to-one advice and support, both at the Hospice and in the community, an 8-session fortnightly group programme for patients with a diagnosis of dementia and a monthly drop-in session for patients and those caring for them.

Hospice at Home Service

The Hospice at Home Service provides flexible and responsive palliative nursing care to patients in the last days or weeks of life who have indicated that they would like to spend their last days in their own home (this includes residential care homes). The service is designed to work alongside, and in addition to, current services provided by the Hospice Specialist Palliative Care Nursing Service, District Nursing Team and Home Care Providers. The service is available from 8:00am -9:00pm, 7 days a week.

The main aim of the Hospice at Home Service is to provide patients and their loved ones with the appropriate level of additional care required to ensure the patient has the support they need to remain in their own home and to prevent any unnecessary admissions to hospital. The service is accessible to patients residing in Heywood, Middleton and Rochdale (HMR) and with an HMR G.P. Unfortunately, patients with an HMR G.P who reside out of area cannot be offered this service.